

Suggested Changes to the CSH Questions to ease the “translation” to Volere

Black: Already in the CSH template

Blue: Suggestions to add

1. [Beneficiary] Who we want to serve?

Primary Clients

Beneficiaries (may also be a customer, consumer, user)

Secondary Clients

Affected (positively and negatively), sponsor, customer, user, consumer

Who we cannot realistically serve although ideally we would

Ideal beneficiaries : Justification for impossibility to serve them

2. [Purpose] What do we want to achieve?

Primary aims

ID: [Functional / Non-Functional] Primary aim 1: Justification

...

Secondary aims

ID: [Functional / Non-Functional] Secondary aim 1: Justification

...

Unrealistic aims:

ID: [Functional / Non-Functional] Unrealistic aim 1: Justification

...

3. [Measurements of Improvement] What ought to be the system’s measurement of success?

ID: Measurement of improvement (Aim ID): Justification for measurement : Measurement tool/scale

...

4. [Decision Maker] Who should be the ideal decision maker? Who do we want to decide?

On which system to build

Affected

Represented of the affected

On deploying the system on a given environment

Affected

Represented of the affected

Who ideally should be able to stop us?

On which system to build

Affected

Represented of the affected

On deploying the system on a given environment

Affected

Represented of the affected

Who should be able to change or redefine the measurements of improvement?

On which system to build

Affected: measurements of improvement

Represented of the affected: measurements of improvement

On deploying the system on a given environment

Affected: measurements of improvement

Represented of the affected: measurements of improvement

5. [Resources] Resources we should control:

Material

Financial

Political/social

Other

6. [Decisions environment] What conditions of success should rightly be controlled by the third parties?

Public sector authorities

Private sector organizations

Individuar stakeholders not involved

Nature/chance

7. [Expert or sources of knowledge] Whom do we want to contribute their experience and expertise?

Indispensable experts

Desirable experts

Impossible experts

Undesirable experts

8. [Expertise] What information and skills do you want them to contribute?

Need to be consistent with point 7 [Expert or source of knowledge]

Ordinary experience

Expertise : Expert : Justification of the expert. : Issues

Professional know-how /skills

Expertise : Expert : Justification of the expert. : Issues

Other

Expertise : Expert : Justification of the expert. : Issues

9. [Guarantor] Where do we look for guarantee of success? What ought to be/are regarded as assurance of a successful implementation?

Needs to be consistent with point 3 [Measurements of Improvement].

True guarantors

Indicator

...

Doubtful/potential guarantors:

Indicator: Justification of guarantor (why it is doubtful)

...

False guarantors:

Indicator: Justification of guarantor (why it is false)

...

10. [Witness] Whom do we want to voice concerns of those not involved? Who ought to be/is representing the interest of those negatively affected by but not involved with the system?

Those affected but not involved

Those concerned but not directly affected

Those normally without voice (future generations, non-human nature etc.)

11. [Emancipation] What do we want to do to emancipate stakeholders from our premises and promises? What ought to be/are the opportunities for the interests of those negatively affected to have expression and freedom from the worldview of S?

In terms of rights or compensation

12. [World View] What worldview do we want to rely on/privilege? What space should be available to reconcile conflicting worldviews?

Privileged view

Clashing views